#### MINDSHARE 2024 AGENDA



SCAN NOW!



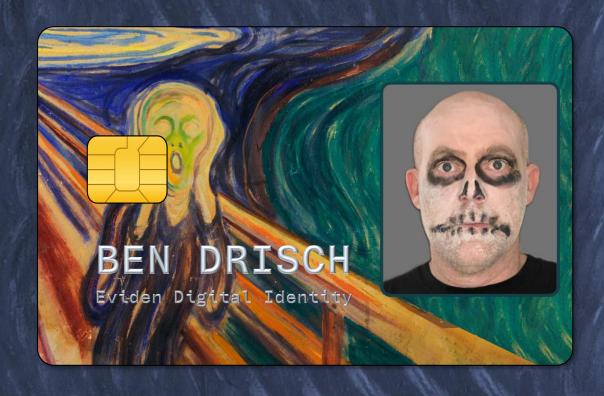
EVIDEN











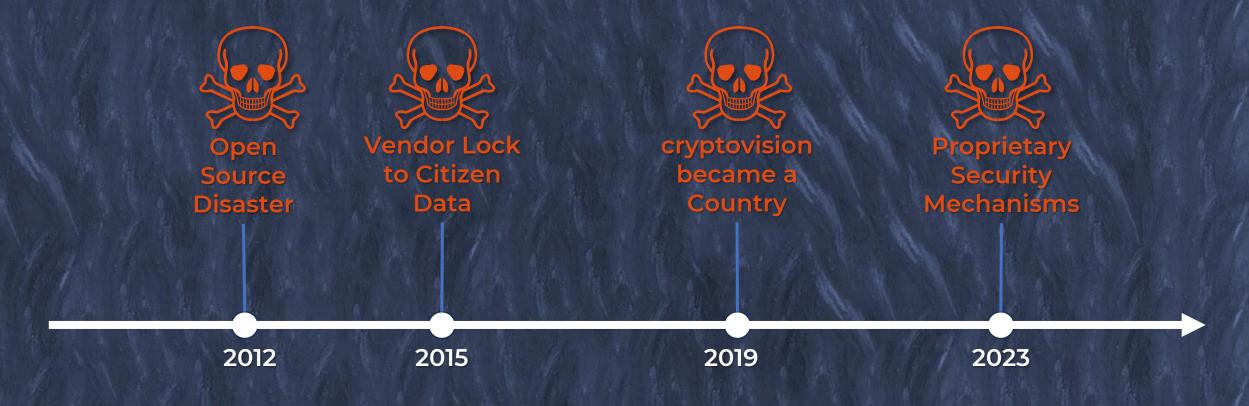


### Our official Citizen ID history





### Our unofficial Citizen ID History







This is a talk about the dark side of the eID business

Be prepared to see the worst







## Open Source Disaster















Smaller country



elD with digital signature







A middleware shall enable various signature use cases







# Open source eID middleware was aimed to be deployed







Card Support insufficient
No upgrades available
(security and functionality)



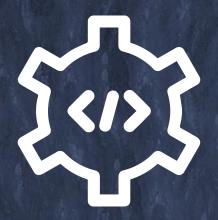




After pilot phase open source middleware turned out to be unusable







Use commercial software with maintenance included

This is also mandated by the EU Cyber Resilience Act







Be aware of open source software limitations





## Vendor Lock (Citizen Data)



Open Source Disaster



vendor Lock to Citizen Data



cryptovision became a Country



Proprietary Security Mechanisms







Mid-sized country



Multi-application elD







A well-working multiapplication eID project







Personalisation service provider had limited access to citizen data required for personalization







Customer had to buy "operator cards" for personalization at astronomical costs



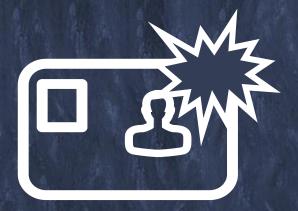




Changes to eID infrastructure were locked







Personalization solution was replaced

Initial costs for change, but paid off in the long run





# cryptovision became a Country



Open Source Disaster



Vendor Lock to Citizen Data











Country with eventful history in Europe



Electronic driving licence







I got a call from the German Federal Police about official documents that were issued by the country "cryptovision"







We provided tools for personalization to the customer that contained test certificates with "cn = cryptovision"







When verified the Driving
License would return
"cryptovision" as issuer



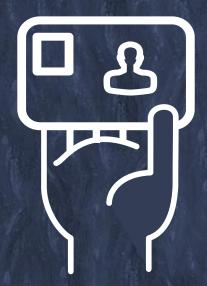




Test tools and data were used for productive eID cards







Temporary acceptance of "cryptovision" eID cards







We make it too easy for you ...?





## Vendor Lock (Infrastructure)



Open Source Disaster



Vendor Lock to Citizen Data



cryptovision became a Country









Mediterranean country



National eID card





# Old card of an elD system was to be replaced

Old chip, EOL



New chip





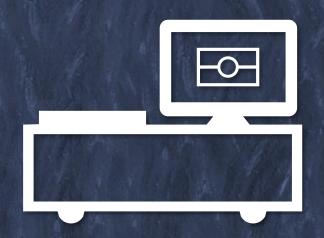




Infrastructure included proprietary security mechanisms



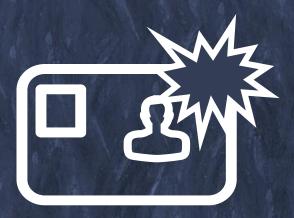




Infrastructure and terminals could not be easily updated







Issuer almost ran out of eID documents







Solution: adapt eID card to infrastructure, not the other way around ePasslet Suite architecture allowed for comprehensive customization







Use open standards





### Conclusion







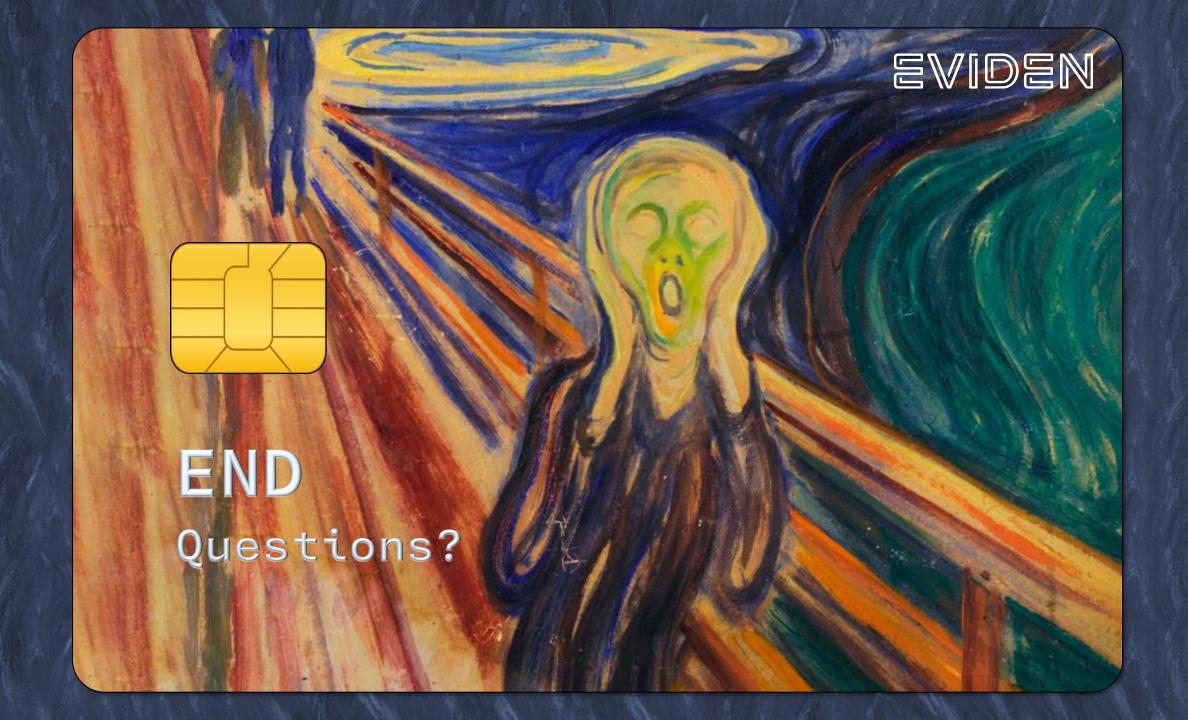
- In the eID business a lot is not as it seems
- Accidents happen







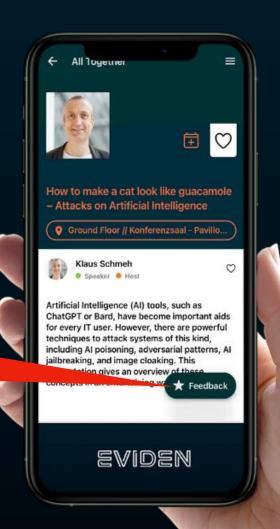
- Use open standards
- Avoid vendor locks
- Be careful with open source software
- Testing is essential



#### TAKE A MINUTE AND GIVE US FEEDBACK ...













# Security Policy Blunder







Small and rich country



Luxury ePass







A country, somewhere in the world







A well-working eID document project





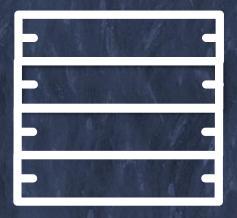


## Generally high security standards and certified solutions

Storage and shipping of empty passports not covered by security policy







## Boxes with passport blanks vanished







#### Forgeries possible







Security policy was extended







## Take a holistic approach





#### Double Key Incident







Western country



Multi-application elD







A country, during the Covid time







Multi-application eID launched with successful key ceremony







## Country in code\* in CSCA certificate consisted of two letters

\* All country codes constist of three letters, except Germany (D)







#### Certificates not standardcompliant







## Consultant was already on his way home







Consultant ...
... did a U-turn before the airport
... took a new Covid test
... performed key ceremony again







Testing is essential